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Pal-Am PATTTER 61-5

Urbana Technologies, Inc.
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June 18, 1992

Mr. Edward R. Brandt
13 - .27th Ave. S.E.
Minneapolis, MN 55414-3101

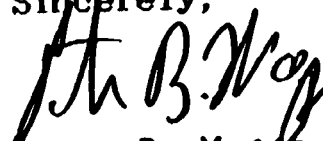
Dear Mr. Brandt:

Thank you for your letter of June 14. Here is how our services work. Inquiries should be sent to the above address. We will forward them by electronic mail to our office in Moscow. If you have electronic mail (MCImail, Sprintmail, ATTmail, etc.), you can contact our office in Moscow directly. The electronic mail address there is "rebrova@labtam.msk.su". You may need to contact your electronic mail service representative to find how to send electronic mail to this address.

Our basic fees are \$12 per hour and \$1 for Xerox copies. Some provincial archives charge substantial fees for replying to inquiries--we must pass on these fees. Often provincial archives do not have Xerox machines, in which case we must hire a professional photographer to make a special trip to the archive. The copying charge then is \$13 a page, but the photographic copies are much higher quality. For certified copies, we must pass on the notarial fees. Our Moscow office can arrange all details of customers' visits to the archives to view family history documents, including visas, inexpensive housing, and services of English-speaking professional archivist-guides.

With best wishes,

Sincerely,


Peter B. Maggs
President